

vita

Your benefits.

Your values.

Your business.

In harmony.

vitacompanies.com



At Vita, we design cutting-edge solutions that ensure you meet the evolving needs of employee engagement, cost management, and risk mitigation.

From domestic and global healthcare plans to retirement solutions, we stay on top of the ever-changing legislative environment so you don't have to. Vita is ready to partner with you in developing and delivering the solutions needed to help your company attract and retain talent while avoiding potential non-compliance penalties.

Excellence backed by data.

92

Vita NPS

With a health insurance industry Net Promoter Score* (NPS) average of 44, Vita has raised the bar of excellence with a commanding NPS result of 92. What does that mean? It means our customers highly value the exceptional level of service and knowledge we both promise and deliver.

*Net Promoter Score®, or NPS®, measures customer experience and predicts business growth. This proven metric provides the core measurement for customer experience management programs around the world. NPS is calculated using the answer to a key question, using a 0-10 scale: How likely is it that you would recommend [brand] to a friend or colleague? Respondents are grouped as Promoters(score 9-10), Passives (score 7-8), and Detractors (score 0-6). Subtracting the percentage of Detractors from the percentage of Promoters yields the Net Promoter Score, which can range from a low of -100 (if every customer is a Detractor) to a high of 100 (if every customer is a Promoter).

We're part of your team.

Your benefits program should be a powerful, value-generating asset that supports recruitment, retention, and growth. With Vita, you get the knowledge and collaboration needed to craft an approach to benefits that serves both your employees and your business

Peace of mind for you.

- Customized strategies that meet your specific needs
- Full ERISA, Section 125, and HIPAA documentation and compliance
- Detailed financial analysis of your options
- Secure Client Portal to access policies, manage strategies, and make data-informed decisions

Clarity for your employees.

- Customized benefits education campaign strategies
- Easy-to-read materials branded to your company's values, style, and culture
- Experienced concierge support for all benefits queries
- Claims advocacy and guidance

Vita helps you get benefits right.

Health Benefits Consulting

We understand that benefits plan design is not “one size fits all.” We work with you to evaluate your needs to ensure that we make holistic recommendations to guide you to the best solution for your organization.

Retirement Planning

Our team designs intelligent plans that drive participation, ensure compliance, and give your employees the strategies needed to become financially fit and prepared for retirement.

Employee Concierge Support

Our consolidated approach to employee support gives your people one place to go for all their benefits and claims questions. We use the data from these inquiries to provide you detailed plan insights to keep your goals on track.

Global Benefits Management

We specialize in guiding companies through the complex landscape of global employee benefits. We provide comprehensive support for multinational companies, helping you expand into new countries and successfully scale your operations.

Health Benefits Administration

We work with you to streamline the administration of your benefits using the latest technology and high-touch service, including:

- COBRA
- HSA, HRA, FSA, Commute
- Leave of Absence and Retiree Billing
- Lifestyle Wellness Accounts
- Premium-Only Plans



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Discover how Vita can help you design and implement strategic benefits that delight.

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Mountain View, CA | Vancouver, WA

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